

## LIMITED WARRANTY



### **What is covered by this warranty and what is the warranty period?**

This warranty covers all shower screens supplied by Ark Showers which are installed in the US. Ark Showers warrants to the original owner that its shower screens be free from defects in materials and workmanship during normal use for three (3) years from the date of purchase.

### **What does this warranty not cover?**

This warranty does not cover:

- Commercial, business or industrial use
- Shower screens which have been relocated or reinstalled
- Accidental damage (e.g. scratches, chips or breakage) caused during installation or use
- Damage resulting from customary wear and tear (e.g. aging of the vinyl-rubber bottom seal)
- Damage resulting from misuse, neglect or the use of aggressive or abrasive cleaning materials (e.g. dry powder cleaners or nylon/metal cleaning pads)

### **What will we do to correct a problem?**

Ark Showers will repair, replace or make an appropriate adjustment to any part that proves to be defective in material and/or workmanship under normal installation, use and maintenance. We may request that the part is returned for inspection at our expense, to help us to identify the problem and eliminate the cause.

### **What we will not do?**

Ark Showers will not pay for the cost of removing, disposing of or reinstalling the product, or for any consequential costs resulting from the problem.

## LIMITED WARRANTY, cont'd



### How do you get warranty service?

To obtain warranty service please call 800.275.3824 or email [warranty@arkshowers.com](mailto:warranty@arkshowers.com) with the following information:

1. Proof that you are the original owner e.g. your name, shipping address or order number.
2. A brief description of the issue, ideally with a photograph.

We aim to acknowledge warranty service requests within one business day but please allow up to two weeks for us to deal with the issue itself.

### How does state law relate to this warranty?

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY ARK SHOWERS. IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. ARK SHOWERS AND/OR THE SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES AND UNDER NO CIRCUMSTANCES WILL ARK SHOWERS' RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of special, incidental or consequential damages so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.